

INFORMATION ON CALIBRATION

Where can I get the information needed for a calibration request?

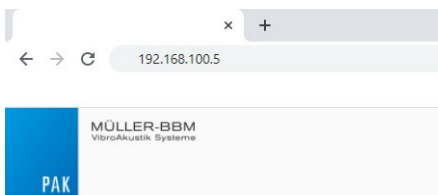
To provide you with a quotation for the calibration of your PAK MKII or MicroQ frontend, we need the following information from you:

- Web read with the hardware configuration of the frontend to be calibrated
- Serial number of the housing, or optional the name of the frontend you are using internally
- Existence of a hardware maintenance contract
- Type of calibration required: ISO17025 or manufacturer calibration

How do I create a Web-Read?

A web read is created using the web server installed on each frontend. The web server is accessed via a standard web browser.

The web server provides a range of device data and provides options for setting device parameters. A detailed description of the web server and its operation can be found in the PAK MKII or the MicroQ user manual. The web read refers to the "System overview" page of the web server, which contains the hardware configuration of the connected frontend.



To open the web read, please enter the IP address of the connected frontend in the address bar of the web browser (the default address when delivering a PAK MKII is 192.168.100.5).

Then, the system overview opens, which contains the required hardware information.

You can copy&paste the information or create a file by clicking on the print icon and send it to us.

PAK MKII

System overview

System details

System name:	MKII
Controller type:	PQ20 G2
Controller serial number:	1217M5006
Controller build revisions:	A****2
Controller firmware:	4.9-A 09442511
Controller FPGA revision:	D
Add-on type:	na
Add-on serial number:	na
Add-on build revision:	na
Power supply firmware:	21
Power consumption:	44.00 W
Power supply temperature:	32 °C
Current fan speed:	Maximum
IEEE 1588v2 PTP status:	Disabled

Miscellaneous

Name	Serial number	Build
VME93PQ30	1018M1405	18"Z
MF03 M081-30	1119M0627	
M374PB12	0819M7852	08"Z
M71240Wh	0919M0457	08"Z

System slots

Slot	Type	Serial number	Build	Firmware
1	SC42S G2	1115M4059	8EPAES	4.7-A G2 15481511
2	SC42	1211M0251	7FPAES	4.7-A G2 15481511

System modules

Slot	Type	Type ID	Serial number	Build	License	Temp
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Where do I find the serial number of the frontend?

The serial number of the housing can be read out via the web server and is additionally noted on a label on the front edge of the housing bottom side. Their form corresponds to the spelling of other hardware components:

0221M5678

Please include this serial number in your request.

I cannot find the serial number.

If the serial number is not accessible, you can optionally inform us about the internally used name of the measuring frontend, if it is attached to the respective housing.

I have transferred the web-read. What are the next steps?

Upon reconciliation of the data, we will immediately provide you with a quote. To be able to plan the calibration optimally, we would kindly ask you to promptly submit your written order to us. The final calibration dates will be arranged with you individually. In addition, we recommend that you send us the system to be calibrated 2 - 3 days before the agreed calibration date (receipt of goods at MBBM-VAS) to avoid any delays.

For any queries regarding the calibration, please do not hesitate to contact our PAK-Hotline on +49 89 264860-440.